#### **Release Number**

The current Release Number for this product is: 3.02.60219.0

#### System Requirements

Hardware	Minimum Requirements	Recommended Requirements
CPU	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.
Memory	4GB	8GB / 16GB for Small Business Server
Disk Space for program files	350 MB	350MB
Screen Resolution	1024 x 768 pixels	1280 x 1024 or higher
Software	Supported Versions	
Operating Systems	Windows Server 2008 x64 Windows Server 2008 SP1 x64 Windows Server 2008 SP2 x64 Windows Server 2008 R2 x64 Windows Small Business Server 2008 Windows Small Business Server 2011 Windows Vista x64 Windows Vista SP1 x64 Windows Vista SP2 x64 Windows 7 x64 Windows 7 SP1 x64 Windows 8 x64 Windows 8 x64	
Exchange Server	Microsoft Exchange Server 2007 SP1 Rollup 5 or higher Microsoft Exchange Server 2007 SP2 Microsoft Exchange Server 2007 SP3 Microsoft Exchange Server 2010 Microsoft Exchange Server 2010 SP1 Microsoft Exchange Server 2010 SP2 Microsoft Exchange Server 2013*	
Microsoft .Net Framework	Microsoft .Net Framework 3.5 SP1 and above.	

\*Exclaimer Mail Archiver should not be installed directly on an Exchange 2013 server.

The following software is required for Exclaimer Mail Archiver. These components will be installed via the Setup program if not present on the system at the time of installation.

Software (Prerequisites)	Minimum Requirements	
Microsoft IIS	Internet Information Services 7 and above	
Microsoft ASP.NET MVC	Microsoft ASP.NET MVC 2	

**Note:** Desktop operating systems (Windows Vista, Windows 7 and Windows 8) have a maximum of 10 concurrent connections for IIS. Exclaimer recommends using these operating systems for evaluation purposes only.

## Downloading

Please refer to the following link on the Exclaimer website: http://www.exclaimer.com/mail-archiver/download

### Installing

Download the 'Mail Archiver' installation file 'setup.exe' and run on one of the supported operating systems listed under the Software heading in the System Requirements section. An MSI is available from support by contacting <a href="mailto:support@exclaimer.com">support@exclaimer.com</a>.

## Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Mail Archiver' or via 'Programs and Features' in your operating system.

The configuration files are located in "\ProgramData\Exclaimer Ltd\Mail Archiver" and will not be removed as part of the uninstall process.

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

#### **Export Steps**

- 1. Open the Exclaimer Console.
- 2. Select the 'Exclaimer' node.
- 3. Open the 'Action' menu.
- 4. Select 'Export Configuration...'
- 5. Select a location and filename for the export.
- 6. Press Save.

**Note:** This will export all your settings and licensing data only. Your archived data will not be exported.

# Upgrading

Upgrading can be achieved by following the steps above to uninstall the current version and then install the new version. Journal rules will not be disabled, messages will still be delivered to the Journal Mailbox. Journal Mailbox Importers will continue to archive messages once the installation of the new version has been completed.

#### **Fixed Issues**

- Messages are stored with a date of "12/30/1899 12:00 AM" when the regional and language options for Network Service is set to certain non-English options.
- Incorrect password validation on various password fields.
- Users are unable to Sign in to the web search when entering Pre-Windows 2000 logon name in certain environment configurations.
- Incorrect validation of the Journal Mailbox Importer when running in an environment where the Pre-Windows 2000 logon name does not match the domain part of the UPN suffix.

- Incorrect validation of the Exchange Mailbox Access account when running in an environment where the Pre-Windows 2000 logon name does not match the domain part of the UPN suffix.
- Exchange Mailbox Access wizard populates the account field incorrectly when the environment contains multiple UPN suffixes.
- New searches after the search results cache has expired return the results in date descending order regardless of the column sort order selected from the previous search.